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## General liability checklist – client use information

## **PRODUCT SAFETY GUIDELINES**

All companies, no matter what the size, should evaluate their need for a program of product safety. Depending on the product exposures, a firm should have a well organized, documented program subject to management audit.

The following checklist can assist you in evaluating your product exposures and controls.

DESIGN	YES	NO
Does the product conform to all applicable safety standards (state and federal codes and regulations, industrial standards, technical standards)?		
Have product reliability studies and testing been conducted?		
Were human factors (i.e. human-factors engineering) considered in the design or development of the product?		
Have packaging and handling requirements of the product been considered?		
Have warning labels and instructional information been developed and reviewed by engineering and legal experts?		
Have programs to monitor changing technology for incorporating into product design been established (i.e. design reviews)?		
MANUFACTURING AND STORAGE	YES	NO
Is there a quality control program and does it address the following:		
Incoming raw material and component part inspection?		
Vendor quality monitoring?		
In-process testing?		
Finished product testing?		
Storage and shipping controls?		
Testing equipment calibration?		
Record retention of quality test reviews?		
Nonconforming raw material and completed product controls?		
PRODUCT FIELD MONITORING	YES	NO
Are customer complaints, incidents and accidents reported?		
Are customer complaints, incidents and accidents investigated?		
Are customer complaints, incidents and accident investigations reviewed by management?		
PRODUCT RECALL PROGRAM	YES	NO
Has a product recall program been established?		
Has a person been assigned to make a decision as to when a recall is needed?		
Has financing of a recall program been provided?		

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